

JOHNNY SULEIMAN

AWS MS Expert | Multi-Cloud Architect | AWS Golden Jacket Holder
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SUMMARY

Multi-Cloud Architect and AWS Golden Jacket holder with 15+ years across AWS, Linux/UNIX, and large-scale infrastructure. Leads cloud engineering teams delivering transformation, platform reliability, and FinOps governance across complex multi-account environments. Full-house AWS certified (13 certifications) with deep expertise in security hardening, AI-powered operations, observability, and automation.

PROFESSIONAL EXPERIENCE

AWS MS Expert – Team Lead | *Bespın Global by e&, Abu Dhabi, UAE* May 2024 – Present

- Lead COC MS AWS team managing hundreds of enterprise AWS clients; own architecture decisions, cost governance, and incident response across multi-account/multi-region environments.
- Integrate AI-powered operations using Amazon Q for anomaly detection and automated runbook generation; leverage Amazon Bedrock and SageMaker to build GenAI and ML inference solutions for clients.
- Delivered zero-downtime high-traffic launches (major retail pre-orders) with ~50% cost reduction via capacity right-sizing, CloudFront caching, and WAF/Shield hardening.
- Built multi-account AWS operating model: Control Tower, SCP guardrails, centralized logging (New Relic, DataDog, CloudWatch), and org-level security baselines aligned with AWS Well-Architected Framework.
- Drive FinOps practice: RI/SP coverage analysis, cost anomaly triage, EC2/Fargate/RDS/S3/EBS right-sizing, and Savings Plan strategies.
- Define observability standards: SLOs, dashboards, synthetic monitoring, and alert tuning across New Relic, DataDog, and CloudWatch to reduce MTTD/MTTR.
- Standardize deployment pipelines (blue/green and rolling); enforce IaC governance via Terraform and CloudFormation across all client accounts.

MS Cloud Engineer | *Bespın Global by e&, Abu Dhabi, UAE* Nov 2021 – Apr 2024

- Delivered end-to-end cloud migrations and modernization projects covering Linux, web, and database layers with hardened security baselines, backup/DR strategies, and IaC automation (Ansible, Terraform, CloudFormation, Bash, Python).
- Optimized e-commerce stacks (Magento, Varnish, Redis Enterprise, RDS/Aurora, Nginx/PHP-FPM); improved p95 latency and reduced compute spend during peak traffic events.
- Built client monitoring and alerting frameworks integrating synthetic checks and log analytics for proactive incident prevention and SLA compliance.
- Authored runbooks and operational playbooks; standardized DR and backup strategies across a diverse client portfolio.

Unix/Linux Instructor | *Syriatel (Academy), Damascus, Syria* Jun 2021 – Oct 2021

- Designed and delivered Linux/UNIX curriculum covering system administration, shell scripting, and network services; upskilled internal engineering teams on RHEL and Bash automation.

Unix/Linux Administrator | *Syriatel Mobile Telecom, Damascus, Syria* Feb 2017 – Oct 2021

- Administered enterprise Linux/UNIX platforms (RHEL, CentOS, Solaris) covering storage, virtualization (VMware vSphere/ESXi), and backup solutions including data domains and tape libraries.
- Deployed and managed containerization stack: Kubernetes, Docker Swarm, Docker Compose, RHEL Podman, and ELK for centralized log management.
- Supported mission-critical application stacks (Apache, Nginx, Tomcat, WebLogic) and automated operations with Bash and Ansible.
- Led BigData Hadoop clusters (Hortonworks, Cloudera) with Apache Spark workloads and OpenStreetMaps deployment projects.
- Built centralized monitoring: Zabbix, Nagios, Cacti, Prometheus, and Grafana for full infrastructure visibility.

Technical Researcher | *SySSR, Damascus, Syria* Dec 2017 – Oct 2021

- Conducted applied research in cloud computing, distributed systems, and infrastructure automation; contributed to technical publications and internal R&D initiatives.

Freelance Programmer | *Self-Employed, Remote* Jun 2016 – Jan 2017

- Developed custom web solutions, automation scripts, and backend services for SME clients; improved reliability and performance of hosted workloads.

Premium Service Specialist | *Syriatel Mobile Telecom, Damascus, Syria* Aug 2015 – May 2016

- Managed premium customer service operations and coordinated with technical and network teams to resolve complex incidents and ensure SLA adherence.

Technical Support Specialist | *Syriatel Mobile Telecom, Damascus, Syria* Aug 2013 – Jul 2015

- Delivered L1/L2 technical support covering network services, application troubleshooting, and end-user systems across the organization.

Technical Site Coordinator | *HUAWEI (Regional Contractor), Damascus, Syria* Oct 2010 – Jul 2013

- Coordinated field deployments, site surveys, and readiness assessments for telecom infrastructure rollouts; liaised between HUAWEI engineers, vendors, and operations teams to ensure smooth delivery.

TECHNICAL SKILLS

Cloud & AWS	AWS (13 certs, Golden Jacket), Azure, GCP – EC2, EKS, ECS/Fargate, RDS/Aurora, CloudFront, WAF, Control Tower, Lambda, Bedrock, SageMaker, Amazon Q
IaC & Automation	Terraform, CloudFormation, Ansible, Bash, Python
Containers	Kubernetes (CKA/CKAD), Docker, Docker Swarm, Docker Compose, Podman
Observability	New Relic, DataDog, CloudWatch, Prometheus, Grafana, Zabbix, Nagios, ELK
OS & Virtualisation	RHEL, CentOS, Ubuntu, Debian, Solaris, VMware vSphere/ESXi
Databases & Big Data	MySQL, Oracle DB, RDS/Aurora, Redis Enterprise, Hadoop (Hortonworks/Cloudera), Apache Spark
Programming	Python, Bash, Java, C#, C++, SQL

CERTIFICATIONS (AWS GOLDEN JACKET – FULL HOUSE)

AWS: Generative AI Developer Pro (Dec 2025) • Data Engineer Assoc (Dec 2024) • Advanced Networking Specialty (Dec 2024) • ML Specialty (Oct 2024) • ML Engineer Assoc (Sep 2024) • AI Practitioner (Sep 2024) • DevOps Engineer Pro (Aug 2024) • Developer Assoc (Aug 2024) • Security Specialty (Oct 2023) • Solutions Architect Pro (Sep 2023) • SysOps Admin Assoc (Dec 2022) • Solutions Architect Assoc (Feb 2022) • Cloud Practitioner (Dec 2021)

Kubernetes: CKA & CKAD – Linux Foundation (Dec 2025) • New Relic Full Stack Observability Practitioner (Jun 2024) • Azure Fundamentals, Azure AI Fundamentals, Azure Data Fundamentals (May 2021)

EDUCATION

MSc – Web Science (Thesis: Cloud Computing) <i>Syrian Virtual University</i>	2015 – 2019
BSc – Information System Engineering Grade: Good <i>Syrian Virtual University</i>	2008 – 2013

LANGUAGES

Arabic (Native) • **English** (Professional Working) • **Spanish** (Elementary)